

# National Verifier for Lifeline Applicants

Customers who want to sign up for Lifeline can apply on-line or by mail. Under the new Federal Lifeline rules, RTC cannot complete the application on your behalf, but, upon request, we are available to assist you in applying for a Lifeline credit.

Customers have two ways to apply for Lifeline on their own using the National Verifier:

**Apply Online:** You can apply online by going to the National Verifier consumer portal at [CheckLifeline.org](https://www.checklifeline.org) and creating an account. You may find out if you qualify for Lifeline through the website immediately after applying online. If the National Verifier cannot prove your eligibility automatically, you will need to upload more documents to the consumer portal.

**Apply by Mail:** You can also send an application by mail. You will mail in your finished [Lifeline Application \(Spanish version\)](#), [Household Worksheet \(Spanish version\)](#), and copies of your proof of eligibility to the Lifeline Support Center. USAC will contact you by mail to let you know if you qualify for Lifeline. **The Lifeline Support Center's mailing address is:**

**Lifeline Support Center  
PO Box 7081  
London, KY 40742**

USAC will contact you by email from [LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) or mail from the Lifeline Support Center to let you know if you qualify for Lifeline. Once you qualify for Lifeline, you can choose a phone or internet company that offers the Lifeline benefit to enroll in the program. If you already have phone or internet service with RTC, we can help you complete the application process. You will need the following information to apply:

- Full legal name
- Date of birth
- Last 4 digits of your Social Security number (or Tribal identification number)
- Address

RTC is pleased to provide the Lifeline Application and Household Worksheet upon request.

**Recertification** Every year, you have to show that you still qualify for Lifeline. The National Verifier will first try to confirm your eligibility automatically. If the National Verifier cannot recertify you, USAC will contact you with instructions. You must follow these instructions, otherwise you will lose your Lifeline benefit. USAC will also send you reminders.